



**NHS Southend Clinical Commissioning Group  
Governing Body**

**Public Part I  
27<sup>th</sup> March 2019**

**Agenda item 20**

**Chief Nurse Report**

**Submitted by:** Tricia D'Orsi      Chief Nurse  
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**Status:** For Noting

<b>Appendices to this report – none</b>	
<b>Associated Papers</b>	
<b>Papers previously considered by this CCG</b>	n/a
<b>CCG Policy Documents</b>	n/a
<b>External Documents</b>	n/a

## Executive Summary

The Governing Body are requested to note the following highlights from the Chief Nurse Report which is attached. This is a combined report of February 2019, and March 2019 updates that was presented to the Quality Finance and Performance Committee on 21<sup>st</sup> February 2019 and 21 March 2019 and was agreed as follows:

1. SUHFT continued to experience significant issues of patient flow within the hospital. The staff within the CCG has been asked to mobilise to assist with patient assessment, to facilitate discharge. The trust reports that this poor flow is not impacting on planned admissions requiring treatment for cancer.
3. EPUT CHS is showing a reduction of people receiving face-to-face contact after discharge from hospital, or who receive any level of service via ESD. However, this needs to be considered against a reducing referral rate, and so does not indicate a level of unmet need, at this time.
4. EPUT are reporting that staff safeguarding awareness training and people receiving a service from the continence team are currently, and longstanding, below activity. In both cases, there are mitigating circumstances; the CCG continues to monitor the situation.
5. EPUT MHS has recently undergone a scheduled PLACE assessment to evaluate the current care environment provision in line with recommendations provided by NHS England. Overall, the trust fared better than national average figures in all areas other than 'organisational food' category, which has suffered as a result of removing a second hot meal from the provision. The Trust will be considering next steps and will share with the CCG at the forthcoming quality meeting.
6. Primary Care CQC outcomes continue to improve across both NHS Southend and NHS Castle Point & Rochford CCG's.
7. Influenza vaccination uptake NHSE data shows increased performance in all categories for both CCG's, although all improved levels are still below WHO aspiration targets, with the exception of CP&R CCG, which managed to exceed the WHO target for all 3 yr. olds; by 0.6%.
8. GP Workforce initiatives and awareness appears to have levelled out the downward trend of GP's leaving the service across the STP. Ongoing work programme of support and recruitment continues.
9. EPUT CHS is showing 4 areas of KPI breach; Care Coordination (Care Co), CICC, ESD and Integrated Community Teams. However, in all cases, EPUT has confirmed that there are no issues of patient harm.
10. EPUT MHS is developing an improvement plan to RAID estates. However, quality visits with the acute environment identified as having some ligature risk areas within patient areas. This has been escalated to Andrew Pike Managing Director at Basildon and Thurrock University Hospitals.
11. A Progress report on Complaints will be presented at Quality Finance and Performance

Committee in April 2019.

12. Following national guidance safeguarding guidance publication from the Department of Health on 'Pressure Ulcers and the interface with safeguarding enquiry' (2018). There has been a change in pressure ulcer reporting. This process has now been embedded locally.