

GOVERNING BODY MEETING IN PUBLIC 4TH FEBRUARY 2016

UPDATE FROM CHIEF OFFICER

Date of the meeting	4/2/2016
Author	Melanie Craig, Chief Officer
Sponsoring Governing Body Member	Melanie Craig, Chief Officer
Purpose of Report	To update the governing body on the activities of NHS Southend Clinical Commissioning Group since it last met.
Recommendation	The Governing Body is asked to note the report.
Reason for inclusion in Part II	N/A
Stakeholder Engagement	Summarise engagement with members, clinicians, staff, patients & public.
Previous GB/Committee Dates	N/A

Monitoring and Assurance Summary

This report links to the following Assurance Domains	<ul style="list-style-type: none"> • Quality • Equality and Diversity • Engagement • Outcomes • Governance • Partnership-Working • Leadership 		
I confirm that I have considered the implications of this report on each of the matters below, as indicated:	Yes [e.g. ✓]	Any action required?	
		Yes (Detail in report)	No
All three Domains of Quality (Safety, Quality, Patient Experience)			
Board Assurance Framework / Risk Register			
Budgetary Impact			
Legal / Regulatory			
People / Staff			
Financial / Value for Money / Sustainability			
Information Management & Technology			
Equality Impact Assessment			
Freedom of Information			

1. Essex Success Regime

- 1.1 I have continued to work with colleagues from across south and mid Essex on this important programme – the aim of which is to transform services for the future and create the conditions for success in those parts of the health system which are pressured or which face significant challenges.
- 1.2 Recently we were able to update the public on our progress and give an indication on the direction of travel for the programme, and I will be presenting this briefing note as the next item on the agenda.

2.0 Hospital Pressures

- 2.1 Our local hospital continues to operate under a great deal of pressure and over the past month we have seen it move to Black Alert a number of times and, on a few occasions, this has been escalated to Critical Incident status.
- 2.2 We have continued to communicate with local residents about the importance of using the right health service. I have also been working directly with the borough's health leaders to see how we can jointly manage what is a very complex and challenging issue.
- 2.3 One thing I have been extremely impressed with is the way our own team at the CCG has responded. Our nurses have given up their own time to assist at the hospital and our Governing Body member, Dr Taz Syed, has assisted at the Willow Ward at Rochford Hospital.

3.0 Care Quality Commission

- 3.1 A CQC inspection team visited Southend University Hospital NHS Foundation Trust in January and provided informal feedback on the performance of the hospital.
- 3.2 I would like to start by mentioning the very positive comments the team made about the hospital's staff, describing them as giving "care with compassion", "amazing", "phenomenal" and "professional". This is exactly the sort of feedback we always hope to receive about the hospital.
- 3.3 However the CQC expressed concern over the numbers of staff compared to the number of beds. Another issue is the pace of change within the organisation. As you would expect, here in Southend we are taking a 'whole system' approach to this issue. The senior teams from the hospital, SEPT, both CCGs and Southend Council as well as health leaders from two neighbouring hospitals – Basildon and Mid-Essex – are working together to share knowledge and review what immediate actions can be taken.
- 3.4 We had to make a number of immediate decisions to improve the flow of patients in and out of the hospital, and have been very pleased with the positive response we have had from our GP members during what has proven to be a very challenging time.

4.0 Co-Commissioning

4.1 We believe co-commissioning is a valuable tool which would help us realise our primary care strategy to improve patient care. I am pleased to say that our member practices have supported a move to co-commissioning and this is an item for consideration on today's agenda.

5.0 Planning 2016/17

5.1 We are currently working on our first submission of the Operational Plan which will be presented to the Governing Body at its next meeting. We need to submit our first draft on 8 February.

5.2 There is new guidance for this plan which is that, jointly with Southend Council, we need to support people with a learning disability and/or autism who display behaviour that challenges, including those with a mental health condition.

5.3 It is very important for this work to be progressed, following the Winterbourne Review, as it seeks to ensure the whole pathway improves for people in a less restrictive, safe and appropriate setting.

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