

AGENDA ITEM 7

**GOVERNING BODY MEETING IN PUBLIC 4TH FEBRUARY 2016
UPDATE ON ST LUKE'S HEALTH CENTRE**

Date of the meeting	4/2/2016
Author	Paul Ilett, Head of Communications and Engagement
Sponsoring Board Member	Melanie Craig, Chief Officer
Purpose of Report	To update members on the development of new services and premises in St Luke's.
Recommendation	To note the content of this report.
Reason for inclusion in Part II	N/A
Stakeholder Engagement	As outlined in the paper
Previous GB / Committee/s, Dates	Governing Body meetings in September 2015

Monitoring and Assurance Summary

This report links to the following Assurance Domains	<ul style="list-style-type: none"> • Quality • Equality and Diversity • Engagement • Outcomes • Governance • Partnership-Working • Leadership 		
I confirm that I have considered the implications of this report on each of the matters below, as indicated:	Yes [e.g. ✓]	Any action required?	
		Yes Detail in report	No
All three Domains of Quality (Safety, Quality, Patient Experience)			✓
Board Assurance Framework / Risk Register			✓
Budgetary Impact			✓
Legal / Regulatory			✓
People / Staff			✓
Financial / Value for Money / Sustainability			✓
Information Management & Technology			✓
Equality Impact Assessment			✓
Freedom of Information			✓

Initials: PBI

1. Purpose of Report

- 1.1 To update the Governing Body on progress with the GP services at St Luke's Health Centre and the development of a new service co-located with A&E at Southend Hospital.

2. Background

- 2.1 Last year a decision was made to discontinue the walk-in service currently delivered from St Luke's Health Centre. This decision was taken jointly by NHS Southend Clinical Commissioning Group (CCG) and NHS Castle Point and Rochford CCG and followed:

- a detailed analysis of attendances at the walk-in service
- a review of the impact of the walk-in service and whether it supported the area's overall health system
- a review of the increase in attendance at the hospital's A&E department
- a three-month public consultation

- 2.2 Both CCG's agreed a preferred option to decommission the walk-in service and create a new service co-located with the A&E department at Southend Hospital. This would include a 'front door' facility to ensure patients are routed to the best place for their care. This preferred option was supported by the outcome of the public consultation.

- 2.3 A number of other issues are being reviewed at St Luke's including the contract for the GP service for registered patients and the search for permanent premises.

3. St Luke's: The GP service contract

- 3.1 NHS England has overseen a procurement process to select the provider of the GP service currently delivered from the St Luke's Health Centre. Virgin Care Services Limited has been identified as the preferred bidder to take on the running of the centre from Friday 1 April 2016.

- 3.2 As the GP practice is co-located with the walk-in service, registered patients can currently access a GP at the St Luke's Health Centre between 8am-8pm, 365 days a year (the hours the walk-in service operates). However, the walk-in service ends on 31 March 2016.

- 3.3 The new GP service will have different opening hours to the current walk-in service. It will, however, be fully open during core hours (8am-6.30pm week days) and also offer three hours on Saturday and three hours on Sunday.

- 3.4 The new service will be for registered patients only. By removing the walk-in service from St Luke's Health Centre, there will be additional capacity within the GP service which means the patient list can be re-opened.

- 3.5 NHS England, supported by CCG staff, ran a number of drop-in clinics at St Luke's Health Centre to give patients and residents the opportunity to find out more about the new GP service and offer their views or ask questions.

4. St Luke's: Additional Services

- 4.1 NHS Southend Clinical Commissioning Group has created a Task and Finish group to help inform decisions around additional local health and wellbeing services to be delivered from the new St Luke's Health Centre when it opens. The group includes local stakeholders such as residents, patient representatives and local councillors.
- 4.2 The delivery of any new services for the community will be informed using data from Southend Public Health, and also information from the hospital's community outreach clinics. This will provide a better understanding of local need and the type of services which could be delivered.
- 4.3 The CCG is holding a public engagement event at Temple Sutton Primary School on Thursday 11 February. This will enable the CCG to inform local people about the end of the walk-in service but also engage with local people on local health services more broadly.

5. St Luke's: New Premises

- 5.1 The Projection Initiation Document (PID) for the development of new premises has been agreed with NHS England with funding approved to develop the business case for the preferred option.
- 5.2 A review and analysis of potential locations for new premises is underway. Prydium is the local LIFT company which is developing the business case along with NHS Property Services, NHS England, NHS Southend CCG and other relevant agencies. This will be presented to the CCG's March Governing Body meeting for discussion and agreement.
- 5.3 The St Luke's Task and Finish group will assist in this process by helping define the criteria to be used in the options appraisal.

6. Recommendation

- 6.1 The Governing Body is asked to note this report.

Author's name and Title : Paul Ilett, Head of Communications and Engagement
Date : 28th January 2016