

**FOI Request: Mobile Phones**  
**Our Reference Number: 1314155**

Could you please send me the following information with regards to the organisation's Mobile Phones: ICT Services are provided to the above CCGs by NHS Central Eastern Commissioning Support Unit. Following the transition, work is currently on-going to align assets with the respective CCGs, therefore, at this point in time we are unable to give a separate response for each CCG. The following information is for all the CSU's supported customers in Essex (the CCGs above, along with some GP, acute and community providers).

**1. Existing Supplier(s) - If there is more than one supplier please split the contract up including the contract value, number of users, duration, contract dates and internal contact details.**

T- Mobile, Orange, Vodafone – contract are usually two years - most have expired in 2012 and about to be re-signed as a part of a novation process.

**2. Total contract value- If there isn't a total contract value please can you provide me with the latest annual spend on mobile phone for each network provider.**

T- Mobile - £96,000 per year. There is however no contract in place.

T-Mobile (Mid Essex) £264,000 per year. 95% roughly relates to CECS users. Our intention is to identify the CSU an CCG users, novate their contracts to the CSU and leave the remaining contracts with CECS

Orange - £90,000 per year - no contract in place

**3. Number of Users- Number of connections for each network provider.**

T-Mobile -2767

Orange - 323

**4. Duration of the contract- please state if the contract also include contract extensions for each provider.**

The contracts are per mobile device for two years, most of which have expired.

**5. Call off Contract/Framework Agreement Start Date- please provide me with information on when the framework commenced and include the month and year and day if possible for each network provider.**

Most of the phone contracts expired in 2012 however the contract period is per mobile phone not per account.

**6. Call off Contract/Framework Agreement Expiry Date- please provide me with information on when the framework expires and include the month and year and day if possible for each network provider.**

N/A

**7. Contract/Framework Agreement Review Date- please provide me with the month and year and day if possible of when the organisation plans to review it mobile phone contracts for each network provider.**

17<sup>th</sup> September 2013

**8. The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider.**

Ashley King, Chief Finance Officer

Under section 40(2) of the Freedom of Information Act 2000, a public authority does not have to provide information where that information is considered personal information under the Data Protection Act 1998. We believe that the direct contact details you have requested falls into this category, and therefore

will not be supplying this as a result (except for NHS North East Essex CCG, who have taken the decision to release email addresses of board level individuals).

Guidance states that personal information can be released where it is deemed the staff member in question is either public facing or senior/decision making, however, it also states that this should only be done where “the legitimate interest can only be met, or fully met, by the disclosure of information which identifies individuals”. The CCGs feel that the legitimate interests of this request can also be fulfilled by providing the generic contact details of the organisation. These are available here:

<https://www.southendccg.nhs.uk/contact-us>