

FOI Request: Local Area Network (LAN) Contracts
Our Reference Number: 1314147

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- ***Support and Maintenance***
- ***Managed***
- ***Installation***
- ***Cabling***

IT services are completely outsourced to NHS Central Eastern Commissioning Support Unit.

Response from the CSU – We own, manage and maintain all LAN equipment in house within the Central Eastern Commissioning Support Unit (CECSU) ICT, there are no third party contracts for this equipment. If any LAN equipment fails outside of manufacturer's warranty it's replaced with either existing spare kit or with a newly purchased bit of kit. We do not outsource any of this to a third party. Structured cabling on any given site is arranged via Property Services so we have no control over this, they have their own approved contractors for the various regions within Essex.

(1) Existing Supplier: Who is the current supplier?

All LAN equipment in house within the CECSU ICT Dept.

(2) Annual Average Spend: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.

N/A. This is primarily funded as part of the standard operational contract covering all ICT services. New implementations such as new sites are funded via Contract Variations.

(3) Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

44 users

(4) Number of Sites: Estimated/Actual number of sites the LAN covers.

Approximately 600 across Essex including those sites owned by CECS, ACE, NEPFT, SEPT, etc.

(5) Contract Type: Managed, Maintenance, Installation, Software

N/A, see Q2 response above.

(6) Hardware Brand: What is the hardware brand of the LAN equipment?

All network hardware is Cisco, models depend on requirement at the time the switch is purchased.

(7) Contract Description: Please provide me with a brief description of the overall contract.

Management of all ICT services for the CCGs.

(8) Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

(9) Contract Expiry Date: When does the contract expire?

Contracts between the CCGs and NHS Central Eastern CSU commenced on 1st April 2013, until 30th September 2014.

Essex Commissioning Support is part of NHS Central Eastern Commissioning Support Unit.

(10) Contract Review Date: When will the organisation be planning to review the contract?

the CCG is constantly reviewing the contract with Central Eastern CSU

(11) Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Ashley King, Chief Finance Officer

Under section 40(2) of the Freedom of Information Act 2000, a public authority does not have to provide information where that information is considered personal information under the Data Protection Act 1998. We believe that the direct contact details you have requested falls into this category, and therefore will not be supplying this as a result (except for NHS North East Essex CCG, who have taken the decision to release email addresses of board level individuals).

Guidance states that personal information can be released where it is deemed the staff member in question is either public facing or senior/decision making, however, it also states that this should only be done where "the legitimate interest can only be met, or fully met, by the disclosure of information which identifies individuals". The CCGs feel that the legitimate interests of this request can also be fulfilled by providing the generic contact details of the organisation. These are available here:

<https://www.southendccg.nhs.uk/our-board>