

**FOI Request: Any Qualified Provider (AQP)**

**Our Reference Number: 1314388**

**1. Please confirm or deny if your Clinical Commissioning Group commissions any healthcare services through 'Any Qualified Provider (AQP)'.**

Confirm

**2. Please list all services currently commissioned by your CCG through AQP.**

Continuing Health Care (CHC) and Endoscopy.

**3. Please list all services commissioned through AQP by your predecessor Primary Care Trust(s) in 2012-13.**

Please see embedded document below:



AQPs - CPR &  
Southend.pdf

**4. Please list all services planned to be commissioned by your CCG through AQP in (a) 2014-15 and (b) 2015-16.**

2014/2015: Gynecology, Urology and 24Hour ECG Monitoring. 2015/16: To be confirmed.

**5. Please list the total actual value of services commissioned through AQP by your predecessor Primary Care Trust(s) in 2012-13, broken down by type of service.**

We do not hold this information. 12/13 unavailable at CCG level.

**6. Please list the total forecast value of services commissioned by your CCG through AQP in (a) 2013-14, (b) 2014-15 and (c) 2015-16, broken down by type of service.**

The CCG is currently developing the two year operational plan.

**7. Please confirm or deny if your CCG commissions direct access adult hearing services.**

The CCG does not commission Direct Access AHS.

**8. Please state how your CCG commissions adult hearing services**

Cost per case under the main NHS Acute contract.

**9. Please list the total forecast value of adult hearing services to be commissioned by your CCG in (a) 2013-14, (b) 2014-15 and (c) 2015-16 (whether or not commissioned through AQP).**

a) 13/14 forecast = £695k, b) & c) Future year forecast not yet available.

**10. Please list the total actual value of adult hearing services commissioned by your predecessor Primary Care Trust(s) in 2012-13 (whether or not commissioned through AQP).**

We do not hold this information. 12/13 unavailable at CCG level.

**11. Please confirm or deny if your CCG plans to change its approach to procuring adult hearing services in (a) 2014-15, (b) 2015-16 and (c) 2016-17.**

Deny

**12. Please supply details of the changes your CCG plans to make to its approach to procuring adult hearing services in (a) 2014-15, (b) 2015-16 and (c) 2016-17.**

N/A

**13. Please supply details of the tariffs your CCG pays for adult hearing services through AQP in the current financial year.**

Adult Hearing Services are not commissioned under AQP.

**14. Please supply a copy of the contract specification for each adult hearing service currently commissioned by your CCG.**

Specification not defined within the contract.

**15. Please confirm or deny if your CCG attaches a local CQUIN to adult hearing services it commissions in 2013-14.**

Deny

**16. Please supply the local CQUIN your CCG attaches to adult hearing services it commissions in 2013-14.**

N/A

**17. Please confirm or deny if your CCG holds data on waiting times for people referred to adult hearing services.**

Deny

**18. Please supply (a) mean and (b) median waiting times for appointments for adult hearing services commissioned by your CCG in each month of the 2013-14 year to date.**

This information should be available directly from the local acute Trusts. Information on how to submit a FOI request to them is available here: [www.southend.nhs.uk/about-us/freedom-of-information-\(foi\)/](http://www.southend.nhs.uk/about-us/freedom-of-information-(foi)/)

**19. Please supply (a) mean and (b) median waiting times for appointments for adult hearing services commissioned by your predecessor PCT(s) in each month of (a) 2011/12 and (b) 2012/13**

We do not hold this information, please see response to Q18.

**20. Please list the number of breaches of the 18 week waiting time target for adult hearing services your CCG is aware of in each month of the 2013-14 year to date.**

We do not hold this information, please see response to Q18.

**21. Please confirm or deny that your CCG holds data on the number and type of complaints received in relation to adult hearing services.**

Confirm, although no complaints have been received in relation to this service.

**22. Please supply details of the number and type of complaints received in relation to adult hearing services in the 2013-14 year to date.**

N/A

**23. Please state the number of providers of (a) direct access adult hearing services and (b) other adult hearing services your CCG currently commissions services from.**

a) This is not commissioned, b) Southend University Hospital NHS Foundation Trust.

**24. Please list the total number of (a) adult hearing assessments undertaken and (b) adult hearing devices fitted in the 2013-14 year to date which your CCG commissions.**

**25. Please list the total number of (a) adult hearing assessments undertaken and (b) adult hearing devices fitted in 2012-13 which your predecessor PCT commissioned.**

Please see embedded document below (plus notes that follow):



FOI 1314388 -  
Hearing Assessments

- Assessments: This contains a table of the activity figures, a set of trend graphs, a rate per 1,000 benchmarked against Essex and a set of comparison graphs for each CCG.
  - The overall number of hearing assessments has increased this year by around 27% compared to last year with a straight line projection of 5061 assessments for all CCGs by the end of the financial year
  - The anomaly to this is Mid Essex who have had a reduction of around 66%.
  - Basildon and Brentwood and Castle Point CCGs have a higher rate per 1,000 than Essex but this can be attributed to the higher elderly population in these areas.
- Devices: This contains a table of the activity figures, a set of trend graphs, a rate per 1,000 benchmarked against Essex and a set of comparison graphs for each CCG. All of these can be

altered for different procedures by using the list at the top of the page. I have included specialist activity within this as a number of the procedures will be fall under the specialist contract agreements

- As previously mentioned the devices section of this request is rather inaccurate due to a number of hearing aid devices being able to be fitted/supplied by GPs and community settings. The activity show is only for the more serious hearing devices such as bone anchored hearing aids. Because of this it is rather hard to pick out any trends or points of interest from the data
- There also seems to be a shift in activity/coding going on with the hearing devices as I am not getting anything come through for the current year and as yet have no explanation as to why.

**26. Please confirm or deny if your CCG collects data on the outcomes achieved for people attending adult hearing services commissioned by your CCG.**

Deny

**27. Please supply details of the outcomes achieved for people attending adult hearing services commissioned by your CCG.**

We do not hold this information, please see response to Q18.

**28. Please confirm or deny if your CCG collects patient experience data from people attending adult hearing services commissioned by your CCG.**

We do not hold this information, please see response to Q18.

**29. Please supply details of the patient experience data from people attending adult hearing services commissioned by your CCG.**

We do not hold this information, please see response to Q18.