

**FOI Request: Network and Telecommunications Contract Info**  
**Our Reference Number: 1314381**

**1. Current Fixed Line (Voice Circuits) Provider- Supplier's name**

NHS Southend CCG's provider is Virgin.

**2. Fixed Line- Contract Renewal Date- please provide day, month and year**

NHS Southend CCG does not hold this information. Please contact NHS Property Services for this information, their FOI email address is [information@property.nhs.uk](mailto:information@property.nhs.uk)

**3. Fixed Line- Contract Duration- the number of years the contract is for each supplier.**

NHS Southend CCG does not hold this information. Please contact NHS Property Services for this information, their FOI email address is [information@property.nhs.uk](mailto:information@property.nhs.uk)

**4. Type of Lines- PSN, Analogue, SIP**

NHS Southend CCG does not hold this information. Please contact NHS Property Services for this information, their FOI email address is [information@property.nhs.uk](mailto:information@property.nhs.uk)

**5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

NHS Southend CCG does not hold this information. Please contact NHS Property Services for this information, their FOI email address is [information@property.nhs.uk](mailto:information@property.nhs.uk)

**6. Minutes/Landline Provider- Supplier's name (Fixed Voice not Mobiles)**

n/a

**7. Minutes/Landline Contract Renewal Date**

n/a

**8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.**

n/a

**9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**

n/a

**10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

NHS Southend CCG does not hold this information. Please contact NHS Property Services for this information, their FOI email address is [information@property.nhs.uk](mailto:information@property.nhs.uk)

**11. Fixed Broadband Provider- Supplier's name**

BT N3

**12. Fixed Broadband Renewal Date**

**13. Fixed Broadband Annual Average Spend**

N/A – WAN Link supplied by BT N3 for secure NHS WAN Access, Internet access is provided via the N3 WAN network and is controlled by BT N3

**14. VOIP/PBX Installation Date of the organisation's primary telephone system:**

NHS Southend CCG does not hold this information. Please contact NHS Property Services for this information, their FOI email address is [information@property.nhs.uk](mailto:information@property.nhs.uk)

**15. WAN Provider- please provide me with the main supplier(s)**

WAN Link supplied by BT N3 for secure NHS WAN Access

**16. WAN Contract Renewal Date**

New 5 year contract just signed with BT N3 in the last few months, Due to requirement for secure patient data transfer and access to NHS spine apps all sites are tied to using BT N3 for all WAN access

**17. WAN Annual Average Spend- Annual average spend. An estimate or average is acceptable.**

We do not hold this information.

N3 connections are supplied in conjunction with the Health and Social Care Information Centre (HSCIC). To obtain this information please contact them: <http://www.hscic.gov.uk/foi>

**18. Internal Contact: please can you send me there full contact details including contact number and email and job title.**

Ashley King, Chief Finance Officer. With regards to contact details, please see note below.

Contact details of COOs – Under section 40(2) of the Freedom of Information Act 2000, a public authority does not have to provide information where that information is considered personal information under the Data Protection Act 1998. We believe that the direct contact details you have requested falls into this category, and therefore will not be supplying this as a result.

Guidance states that personal information can be released where it is deemed the staff member in question is either public facing or senior/decision making, however, it also states that this should only be done where “the legitimate interest can only be met, or fully met, by the disclosure of information which identifies individuals”. The CCG feels that the legitimate interests of this request can also be fulfilled by providing the generic contact details of the organisation. These are available here:

[www.southendccg.nhs.uk/contact-us](http://www.southendccg.nhs.uk/contact-us)