

FOI Request: Out-of-Hours Providers
Our Reference Number: 1314269

1. Who is the out of hours provider in your CCG?

IC24 provide the OOH service across all 4 South Essex CCGs.

However, within South West Essex, a number of GP practices opted in to the provision of Out of Hours Services. These practices have entered into an arrangement with South Essex Emergency Doctors Service (SEEDS).

Due to this contract being directly between the practices and South Essex Emergency Doctors service, we are not party to the detail of the arrangement and do not hold the information requested nor could we obtain this. This information may be available from the Essex Local Area Team of NHS England, who are now responsible for GP contracts. Information on how to submit a FOI to them is available here:

<http://www.england.nhs.uk/contact-us/foi/>

2. What minimum level of clinical staffing have you agreed with the provider is needed for out-of-hours shifts?

3. How many hours/shifts/days* in each month since and including April 2013 has the provider failed to meet the minimum clinical staffing levels agreed? *(please delete according to how the CCG measures this)

4. What proportion of the hours/shifts/days in each month does this represent?

We do not commission a specific level of staffing/shifts/minimum clinical level of staffing, but a whole service, which we monitor for quality, effectiveness & safety.

5. How does this compare with the same period in 2012/13?

As above, we did not commission a specific level of staffing/shifts/minimum clinical level of staffing.