

1. Who contracts the TV services

NHS Castle Point and Rochford CCG commissions services from South Essex Partnership NHS Foundation Trust (SEPT), on behalf of both themselves and Southend CCG.

2. Who is the current contractor

South Essex Partnership NHS Foundation Trust (SEPT)

3. Provide a summary of the current contract

The service is contracted through the NHS Standard Contract.

4. What is the value of the current contract

This service is part of a block contract. Whilst the spend on this service can be separated, the figure is currently awaiting final validation, following completion of this it will then be considered for release.

5. What are the tariff rates

There are no tariff rates. The service is funded under a block model.

6. What is the make up of the team - Nos of Drs, District Nurses, Nurses, Specialist

Under section 21 of the Freedom of Information Act 2000, a public authority does not have to provide information in response to a request when that information is reasonably accessible to the applicant by other means. The information you have requested can be accessed here:

<http://www.sept.nhs.uk/Community-Health/South-East-Essex-Community-Health-Services/Tissue-Viability.aspx>

7. What Patient satisfaction data exists

At present we only have patient feedback at a SEPT level, although the contestability patient engagement and feedback will change this (results not until December)

8. What is the waiting time following a referral to the TV service

All referrals are triaged to ascertain whether they are urgent. Urgent referrals are seen and assessed within one week; this includes residents in Nursing Homes, Mental Health units and patients with diabetes.

9. What is the number of patients treated

551 for Southend locality.

10. What is the number of patients successfully discharged

We do not hold this information. Due to national restrictions in place regarding CCGs handling of patient identifiable data, we are unable to access the information you require.

This should be available if you submit a FOI request to South Essex Partnership NHS Foundation Trust (SEPT), who we commission this service from. Information on how to submit a FOI request to them is available here: www.sept.nhs.uk/Corporate/FOI.aspx

11. What is the discharge criteria

Discharge from the Service may occur in the following circumstances:

- The episode of care is complete;
- The patient is deceased;
- The patient refuses the service;
- The patient moves out of the South East Essex area;
- Onward referral.

12. What is the rate of unsuccessful discharge back to Hospital

Essex Commissioning Support is part of NHS Central Eastern Commissioning Support Unit.

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This should be available if you submit a FOI request to South Essex Partnership NHS Foundation Trust (SEPT), who we commission this service from. Information on how to submit a FOI request to them is available here: www.sept.nhs.uk/Corporate/FOI.aspx

13. What is the average length of treatment for each stage category of wound/ulcer

We do not hold this information. Due to national restrictions in place regarding CCGs handling of patient identifiable data, we are unable to access the information you require.

This should be available if you submit a FOI request to South Essex Partnership NHS Foundation Trust (SEPT), who we commission this service from. Information on how to submit a FOI request to them is available here: www.sept.nhs.uk/Corporate/FOI.aspx

14. What is the annual value of dressings purchased

We do not hold this information. The information relating to the value of dressings is held by the Prescription Pricing Division. Information on how to submit an FOI request to them is available here:

<http://www.nhsbsa.nhs.uk/FreedomOfInformation.aspx>

15. How and by whom are prescribing costs met for dressings

The CCG meets the prescribing costs for dressings based on the charges made to us by the Prescription Pricing Division once prescriptions have been dispensed.

16. How many cases are handled in A&E

We do not hold this information. Due to national restrictions in place regarding CCGs handling of patient identifiable data, we are unable to access the information you require.

This should be available if you submit a FOI request to Southend Hospital University NHS Foundation Trust (SHUFT), who we commission this service from. Information on how to submit a FOI request to them is available here: [www.southend.nhs.uk/about-us/freedom-of-information-\(foi\)/](http://www.southend.nhs.uk/about-us/freedom-of-information-(foi)/)

17. Does the CCG pay GP surgeries for wound care (post op and chronic wounds)

Yes, the CCG pays GP surgeries for wound care (post op and chronic wounds). There is a Local Enhanced Service (LES) in place.

18. How are GP surgeries reimbursed for Practice Nurse wound care

The LES states that "All clinicians undertaking the clinical procedures required by this LES should have undertaken appropriate training. Clinicians should demonstrate a continuing sustained level of activity, conduct audit and take part in appropriate continual professional development."