FOI Request: IT Systems - Viruses
Our Reference Number: 1314099

ICT Services are provided to the above CCGs by NHS Central Eastern Commissioning Support Unit. Following the transition, work is currently on-going to align assets with the respective CCGs, therefore, at this point in time we are unable to give a separate response for each CCG. The following information is for all the CSU's supported customers in Essex (the CCGs above, plus NHS West Essex CCG, along with some GP, acute and community providers).

1. *How many times have viruses or other malware penetrated your IT systems from 2008-June 2013? (year-by-year breakdown, please)*
0 infections.

2. *How many times have viruses or other malware penetrated medical equipment - i.e. not PCs or servers - from 2008-June 2013?*
3rd party medical equipment is not supported by the CSU ICT Business Unit. The CCGs, as a commissioning organisation, do not use medical equipment.

3. *How many times have these viruses/malware affected clinical departments and affected clinical procedures from 2008-June 2013?*
None.

4. *What is your policy for upgrading software and hardware on PCs, servers and medical equipment? How often do such upgrades happen?*
Equipment is normally only replaced when it's faulty and is out of warranty, at times customers complete a replacement programme whereby certain models that are no longer in warranty are replaced.
All software is kept up to date, and upgrades/new releases (i.e. Office 2012, Windows 8, etc.) are decided upon on a case by case basis.
For anti-virus updates; endpoints are set to check for new updates every 30 minutes.

5. *Do you maintain a record of the viruses and malware that have got through?*
All attempted infections are stored within the AV system database.

6. *If so, what viruses have been found in your system from 2008-June 2013?*
No viruses have got past the controls in place.

7. *How many breaches of computer security have you experienced between 2008-June 2013?*
None